#### New River College Parent/carer Partnership 2020-2021



New River College's parent/carer partnership working aims to involve parent/carers as far as possible in every aspect of the work of the school. This is the best way to ensure that your child fulfils their potential during the time that they are with us.

Parent/carer partnership focuses on working together around decision making e.g., co-production of relevant policies and procedures, communication, providing support with parenting and, learning at home.

NRC aim to ensure all parent/carers are connected to what their child is learning at school. Parent / carers are provided with support to overcome any barriers to their child's attendance and participation in school/remote learning. Half termly meetings are offered with teacher/support staff to ensure parent/carers are confident to support with learning at home including remote/blended learning if children have to quarantine. The school is in regular contact to help families respond early to children's learning challenges; and to share ways to extend children's learning around the things they are passionate about. The school aims to make participation as easy as possible so parent/carers are contacted by phone, email and letters and meetings can take place face-to face or online at a time that suits the family most.

During COVID-19 the school has very regular contact with parent/carers to maintain connection, gain feedback from families and offer support where needed. The school has worked with families around access to laptop/Wi-Fi/learning resources to ensure children can continue with learning if at home. Parent/carers have an acceptable use of ICT agreement so that all are aware of ways to best safeguard children and adults when working online.

Monthly parent/carer meetings are organised on a range of topics and we invite representatives from organisations such as CAMHS, Early help/ New River College Family Support Team, Islington Healthy schools, Educational Phycologist and other outreach services to facilitate some of these sessions.

#### **New River College Family Support Team**

We provide family and individual support for families that are having difficulties in managing at home but don't need or want the involvement of social services. We can provide a range of support that can range from a chat on the phone right through to 1:1 or family sessions to help families work together to find solutions to the difficulties affecting them as a family. Families can access this whenever they may need it and for as long as families think they need or we agree to work together. We can also help for short or longer periods of time to provide a listening ear, practical help or support accessing community services to make life at home better for everyone.

We also support the college with identified parents and/or carers who may need additional help over the school holidays and during lockdown periods.

Key Contacts	Role	Contact email/Phone number
Jo-anne Lee	Lead for Parent/carer partnership	Jo-anne.lee@nrc.islington.sch.uk
	Parent/carer engagement/co production of relevant policies and procedures in	
	consultation with NRC staff and family Support Team	0207 504 0534
	Consultation with parent/carers to all behaviour policies.	07795 318996
	Questionnaire to go to all parent/carer for feedback on policy	
	Support with referrals to external agencies e.g. SENDIAS, SEN transport, Chance UK	
	Support for parent / carers in completing applications for financial and other support	
	needed for the family e.g., DLA applications, housing letters.	

	Continue signposting parent/carers to agencies that can support them	
	Calendar of monthly parent/carer meetings established and on the school website	
	under news and events.	
	Gaining parent feedback on suggested sessions.	
Paul Badham	Family Support Senior Practitioner – New River College	Paul.Badham@islington.gov.uk
	Support and Supervise Family Support Practitioner and Education Support Practitioner in	
	their work.	0207 527 3168
	Support any parent support groups and events.	07813 548 865
	Help families and school identify if they need any family support and at what level.	
	Liaise with Children's Services if further family support is needed for children who may	
	have recently had a social worker but don't need one involved any more (e.g., previously	
	on an CIN or CP plan).	
	Support any referrals to NRCFST from teaching or pastoral staff in New River College	
Margaret Obiora	Family Support Practitioner	Margaret.obiora@islington.gov.uk
	Support parents who may be struggling to manage their children's behaviour at home	
	through home visits and sessions.	07812 491 842
	Support parent through home visits and 1:1 work to develop parenting strategies for	
	children with additional / SEN needs and to address their own emotional well-being.	
	Do direct work with children to help them understand their own issues and improve	
	relationships at home.	
	Support parents with practical difficulties such as managing finances, accessing	
	community resources and returning to training and/or employment.	
<b>Education Support</b>	Support students who are struggling to get into school or participate fully in their	TBC
Practitioner	timetables – through home visits and direct work.	
(Still to recruit)	Support young people who are transitioning from and to mainstream school.	
	Support pupils through direct work to address issues affecting attendance such as peer	
	group issues, low self-esteem, confidence, emotional well-being, etc.	
	Support pupils to build positive community networks such as positive activities, hobbies	
	and raise their aspirations.	
Heads of Centre	For any day-to-day communication about your child.	
Teachers / Tutors	At induction parent / carers to be provided with an introduction letter, welcome pack with	0207 504 0534
	all the workshops on offer and also information about external agencies.	
	Providing opportunities for parent/carers to take part in whole school events such as	
	cultural days / celebrating diversity, sports day, summer fetes, end of term and	
	achievement assemblies.	
	Providing opportunities for parent/carers to volunteer to support learning e.g. reading	
	with children.	
	Parent / carer satisfaction questionnaires termly with actions following feedback.	

SENCOs	Support for parents around concerns around SEN needs your child may have.	Carl.keengan@nrc.islington.sch.uk
Karen Galvin	Support with submitting requests for statutory assessments (EHCP requests) alongside	
(Carl Keegan-	other services such as Occupational Therapy, Speech and Language Therapy, The Bridge	Fiona.brennan@nrc.islington.sch.uk
Maternity cover for	Outreach Support Service, Samuel Rhodes Outreach and CAMHs	
Primary)	Day to day communication with parents around any SEN developments	Anna.wolmouth@nrc.islington.sch.uk
Fiona Brennan-	Responsible for organising and holding annual reviews for children with EHCPs	
(Maternity cover for	Ongoing liaison with outside agencies including attendance at TAC/TAF meetings	0207 504 0534
Medical)	Support for parent and child when transitioning to a new school	
Anna Wolmouth-	Support for parents around strategies to support meeting Special educational needs at	
Secondary	home	

# **Events calendar**

## Whole school coffee morning (Virtual)

Thursday 4th February 2021

Thursday 25<sup>th</sup> February 2021

Thursday 18th March 2021

Thursday 8th April 2021

10.30 via Zoom (links will be send via your email)

## **Anti-bullying workshop**

Thursday 21st January 2021 10.30 (link to be sent to your email closer to the time)

# **CAMHS at NRC (Child and Adolescent Mental Health Service)**

#### **Non-Violent Resistance**

This group is now full however there will be further groups, dates to be confirmed

The NVR Group aims to help parents and carers address violent, destructive and harmful behaviours in children and adolescents.

We hope the group will run weekly for 10-12 sessions from January 2021.

\*\*Please see NRC CAMHS offer letter found in Parent/ carer and Community (NRC's website)

# **Emergency Support**

#### **Food**

- Islington Food Bank 07753 222 755; info@islington.org.uk
- Food Vouchers:

### <u>Money</u>

- We are Islington 020 7527 8222
- StepChange Debt Charity 0800 054 6734

### Wellbeing

- SPA Candi 0800 917 3333 (24 hours) ADULTS!
- EDT 020 7226 0992
- St Pancras (instead of A & E)
- Free online counselling and support: https://www.kooth.com/
- NSPCC 0808 800 5000 <u>help@nspcc.or.uk</u> (08:00am 10:00pm except weekend)
- Child Line 0800 11 11 (07:30AM 3:30AM)
- https://www.samaritans.org/ 116 123

# Other useful contact details

#### Family Action (SENDIAS)

https://www.family-action.org.uk/what-we-do/children-families/send/islingtonsend/

## islington.send@family-action.org.uk

We provide Impartial Information, Advice and Support on Special Educational Needs and Disability, for parents/carers and children and young people aged up to 25, who live in the London Borough of Islington. We are open Monday to Friday, 9am to 5pm. We offer:

- Advice, information and support on education, health and social care issues.
- Support for parents/carers and children/young people to express their views and wishes.
- Support at meetings with schools and the Local Authority.
- Help to complete Special Educational Needs and Disability related paperwork.
- Support around the Education Health Care plan process.
- Support with applying for disability related benefits
- Signposting to other services.

#### https://www.islington.gov.uk/

Provide a variety of local services such as Financial/benefits advice/benefits advice/housing/SEN (Special educational needs)/children and families etc.

#### Centre 404

404 Camden Road

London

N7 0SJ

T: 020 7607 8762

https://centre404.org.uk/

Housing related support so that adults with a learning disability can live as independently as possible in their own homes

- Information, advice and advocacy to empower family carers to improve their access to support and services and to reduce isolation
- Learning and Leisure groups and activities for children, young people, and adults with a learning disability or autism that build social networks, reduce isolation and promote independence

<u>Islington Council's Local Offer</u> – Sets out the services and support available in Islington for children and young people under the age of 25 with special educational needs and those who are disabled.

<u>Council for Disabled Children</u> – An umbrella body for the disabled children's sector. They have an online library of resources about disability policy and practice which includes a selection of materials specifically written with parents in mind. Address: National Children's Bureau, WeWork London Fields, 115 Mare Street, London E8 4RU

Family Information Service – A free and impartial telephone and web-based information and advice service for families with children and young people 0-25, and practitioners working with them. Address: Family Information Service, 222 Upper Street, London N1 1XR; telephone: 020 7527 5959; email: fis@islington.gov.uk; website: www.islington.gov.uk/fis

<u>The National Autistic Society</u> – A British charity for autistic people. The purpose of the organisation is to improve the lives of autistic people in the United Kingdom.